

Audience's guidelines and instructions for *I&I*

- The experience moves between a series of outdoor locations in public areas, rain or shine.
- Please consult the weather forecast on the day of the performance and dress accordingly. The audience is responsible for providing their own umbrellas.
- The duration of each experience can vary slightly depending on your interaction (approximately 60 to 75 minutes).
- Please plan to arrive at least five minutes before the scheduled start time. Due to the time sensitive nature of the experience, no latecomers will be admitted.
- In the event you are unable to attend, please contact TIFT to cancel or reschedule. Patrons can cancel or reschedule up to 4 hours before the performance without charge. Please email admin@tift.ca to make any changes. In the event a patron fails to cancel or make alternate changes and does not attend, a \$25.00 charge will be applied per ticket to the patron's credit card. This charge will be used as a donation to the theatre and a tax receipt will be issued.
- Wear comfortable footwear as you will be walking between locations during the experience.
- If you require additional assistance, please contact TIFT in advance to make the necessary arrangements.
- The experience includes direct interaction with the performers and other spectators (at a safe distance). You are encouraged and invited to interact with the performers during the experience, but you are not required to do so if you are not comfortable.
- While participating, please remain aware of your surroundings.
- If you have one, please bring a suitably charged mobile phone.
- Washrooms and other amenities may not be readily available. We kindly ask you plan accordingly.
- Please bring your own drinking water.
- The experience is designed for a maximum of four participants at a time.
- To ensure the safety of all audience members and artists, we kindly ask that you follow the current health protocols and safety measures that will be in place.